

Operations/CUSTOMER SERVICE SPECIALIST position available in Valencia

This position is responsible for maintaining a pro-active relationship with assigned accounts to ensure a high level of customer satisfaction. As a single point of contact, ensures order fulfillment meets customer expectations by utilizing account knowledge, consistent communication and problem solving skills.

Requires high school diploma or equivalent.

Requires two to five years experience in customer service and/or logistics preferably in a consumer products company. Experience in both is preferred.

Requires a working knowledge of customer service and/or logistics issues preferably in a consumer products company. Requires the ability to prioritize workload and handle multiple tasks while working efficiently under high pressure situations. Must have excellent communication skills to interface with both internal and external customers. Requires strong organizational and follow-up skills.

Requires basic math competency, particularly working with percentages. Must be willing to travel to meet with Capable Customers and/or Brokers.

If you are interested in this position please email your resume to yrojo@goodwillsocal.org